Sentrion Monitoring and Reporting

Overview

The Sentrion Monitoring & Reporting course covers the management console GUI screens, with an emphasis on the monitoring and reporting pages. It also covers Message Tracking and basic email troubleshooting, as well as email infrastructure requirements and best practices.

Format

Instructor-led Training (ILT)

Duration

2 days

Price

Instructor T&E plus $1334 per student (3 student minimum for onsite)

Intended Audience

- This course is recommended for intermediate level administrators
- This course is NOT recommended for Proofpoint on Demand (PoD) customers as much of the functionality discussed is not relevant to them.

Prerequisites

Before attending this course, you should meet the following requirements:

- Have a web browser such as Firefox or Internet Explorer
- If onsite at your location, have a training room with projector, sufficient power for all participants, and network connectivity.

Registration

To access this course, you need a training account. A training account can be requested through CTS by any existing CTS contact at your company (select Other – Training in the Component field), or you can contact your sales representative for help getting a training account set up.

Course Outline

Familiarization

- How to get help
- Hardware
- Virtual
- Sentrion Messaging Directory, aka LDAP
- Message Organizer

Monitoring

- Dashboard
- Alerts Viewer
- System Health Information

Reporting

- Basic Reports
- Advanced Reports
- Running Services
- LDAP
- MTA
- Policy
- Logging
- Other Services

Understanding Email

- Network topology
- How Email Works
- Typical Trouble Calls

Troubleshooting

- LDAP
  - ○ Dirsync
  - ○ Replication
- Recipient Checks
- Queues
- MTA
- Quarantine