Proofpoint Discover

Streamline processes and reduce costs with advanced features

Key benefits

- Improve orchestration of e-discovery responses
- Uncover insights and greater context through enhanced visualisation
- Use machine learning for greater efficiency in determining responsive content

When it comes to compliance and archiving solutions, one of the key use cases is litigation or investigation readiness. You need to be able to respond confidently and promptly to e-discovery requests and internal investigations. And, in some cases, within specific time frames as mandated by laws.

With Proofpoint Archive, we address all your basic e-discovery needs. We provide robust, built-in features for:

- Search
- Litigation hold
- Export

Organisations with heavy litigation profiles are searching for ways to:

- Reduce related e-discovery costs and streamline workflows
- Improve productivity
- · Simplify early case assessments

As part of the Proofpoint Digital Communications Governance family of products, Proofpoint Discover is a recommended add-on for Proofpoint Archive. It offers advanced features that help modernise the orchestration of your response to e-discovery requests. It helps you visualise your results as it relates to search criteria. And it automates the mundane task of search and review.

This solution set is part of Proofpoint's integrated human-centric security platform, mitigating the four key areas of people-based risks.





Figure 1: Case Management Dashboard (left) and Network with List visualisation tool (right).

Improve orchestration with case management

Case Management enables you to organise individual e-discovery elements. That includes searches, holds, folders and exports. It puts it into a case for enhanced tracking and visibility. It offers an intuitive dashboard, providing:

- · Highlights of the status of tasks
- · Key dates to consider
- · A list of which custodians are involved
- Related review sets and export details

It also has search within search to perform enhanced data culling to get to relevant messages. And you can provision users accordingly to limit their purview to the archive only to what's relevant for their assigned case.

Navigate your e-discovery workflow with an intuitive dashboard

View all aspects of your e-discovery workflow with the Case Management dashboard. You can organise searches, holds, folders and exports into a case. And you can also track case activities with an audit trail from a single tab within the unified Proofpoint Archive user interface.

Uncover insights and greater context with visualisation tools

Proofpoint Discover offers:

- · Rich analytics
- Dashboards
- Conversation threading
- · Visualisation features

This provides greater context and insight to reduce risk. It also means you can simplify and optimise e-discovery. And you can improve insight as your data volumes grow. It lets you:

- See communication as it happened using conversation threading
- Understand key custodians and patterns worth investigating with features like interaction analysis
- Define search criteria with greater precision using topic clustering and timeline graphing



Figure 2: Technology Assisted Review (left) and Query Analytics (right).

Apply machine learning for efficiency and simplicity

Technology Assisted Review (TAR) uses machine learning to automate how archived items are designated as responsive or not for a matter, based on human assessment. This reduces the amount of human review needed on documents identified as potentially non-material. It can dramatically reduce the time and cost of document review.

- Use human expertise to train the Proofpoint archive
- Identify archived items as responsive or relevant
- · Use machine learning to assist in the review of large document sets
- Cull document set, exporting relevant or responsive documents

Understand query impact to make informed search decisions

The Query Analytics feature provides PDF reports that illustrate the query impact. It highlights counts of items matching search criteria and the impact of removing specific search criteria. This helps you improve accuracy. It provides search results and reduces costs through enhanced focus on relevancy. The reports can also serve as proof of query terms and results.

Learn more at proofpoint.com

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